**Citizens Advice - Hull and**

**East Riding Structure 2021**

**Finance Function**

Martin Pearson

Oliwia Okupniak

**PA TO CEO (1)**

**Trustee Board**

**Chair – Tracy Wharvell**

**Chief Executive Officer**

**Lesley Thornley**

**ICT and Facilities Manager**

x 0.6 FTE **(1)**

**Stacey Provan**

**Head of Generalist Advice Services (Hull & East Riding)** x 1 FTE (1)

**Andy Coish**

**Head of Partnership Projects** x1 FTE (1)

**Vacant**

**Head of Specialist Level Advice Services** x 1 FTE

**Service Delivery Managers – Generalist Advice (Hull)**

x 1.0 FTE **(1)**

Senior advice worker x 2 FTE

**Breakthrough- Help Through Crisis Project Workers**

x 3.3 FTE **(4)**

**Service Delivery Managers – Generalist Advice (East Riding)**

x 1.2 FTE **(2)**

Senior advice worker x 2 FTE

**Building Better Opportunities (Hull) – Financial Inclusion Caseworker**

x 1.0 FTE **(2)**

**Connect Well Service Delivery Manager**

x 1 FTE **(1)**

**Pension Wise Yorkshire & Humber Partnership**

x 9 FTE

**Debt Team Leader (Hull)**

x 1 FTE **(1)**

**Advice Service Supervisers**

x 2.9 FTE **(4)**

**Advice Service Supervisers**

x 2.6 FTE **(6)**

**Connect Well Welfare Advisers** x4.5 FTE **(5) and Administrators**

3 FTE **(5)**

**Pension Wise**

**Specialist Guiders (Hull)**

x 2.7 FTE **(5)**

**MAS Debt Team (Hull & East Riding)** x 11.5 FTE **(12)**

**Building Better Opportunities (East Riding) – Financial Inclusion Caseworker**

x 0.5 FTE **(1)**

**Keyworkers**

x1.4 FTE **(2)**

**Universal Support Advisers – Hull & ER**

x 12.5 FTE **(11)**

**Generalist Advisers**

x 4.6 FTE **(6)**

**ER Admin**

x 2.3 FTE **(4)**

**Energy Advisor**

x 0.4 FTE **(1)**

**Connect Well North Bank Forum Manager**

x 1 FTE (1)

**Armed Forces Project Hull** x 0.6 FTE **(2)**

**ER Specialist Debt, Housing & Welfare Rights** x 1.4 FTE **(3)**

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**Volunteer Co- odinators**

x 1.2 FTE **(3)**

**Volunteer Co- odinators**

x 0.8 FTE **(4)**

**Volunteers**

**90+ =** 18FTE

**Armed Forces Project East Riding** x 0.5 **(1)**

**Volunteers**

**90+ =** 18 FTE

**Connect Well North Bank Forum Social Prescribers** x 4 FTE (5)

**Accredited Training Centre Manager**

x 1.0 FTE **(1)**

**Reaching Communities Advisers and Community Development Worker x** 1.7 FTE **(3)**

**Hospital Outreach**

x 0.6 FTE **(1)**

**Withernsea Big Local Adviser and Volunteer Assessors**

x 0.4 FTE (1)

**Total 84 FTE**

**150 Volunteers = 36 FTEs**

**Income £3.2 million**

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**Administration Team, Volunteer Admin and Reception**

x 9.2 FTE **(10)**

**Administration Superviser Hull** x 1 FTE **(1)**